

Segments - Tree View

User Story

As a CX manager, I want to visualize my business segments in a tree view so that I can better understand the relationship between different segments.

Problem

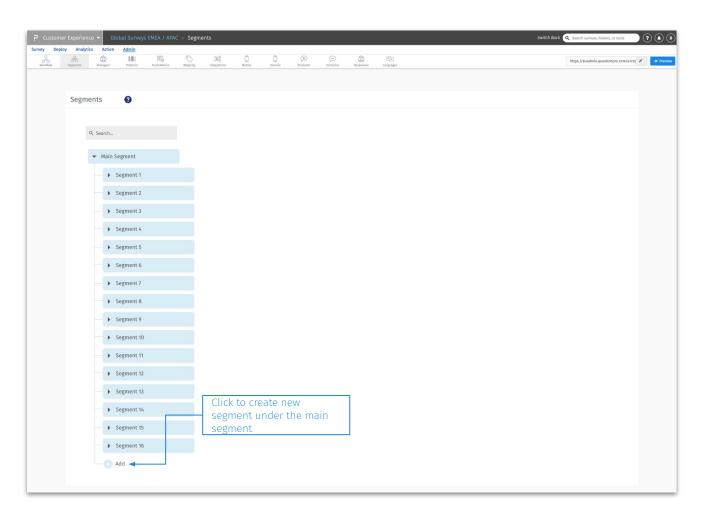
Currently we display the segments in a horizontal tree view. Thus, due to space constraints we can't display more than 100 segments in a tree view

Solution

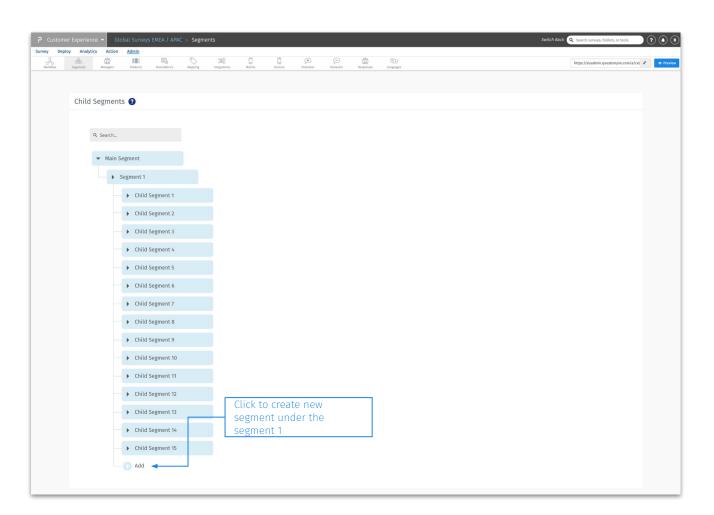
Instead of displaying the tree horizontally, we will be using a vertical layout. If the number of segments increases we can use a scroll. Thus there will be no space constraints.

Screens

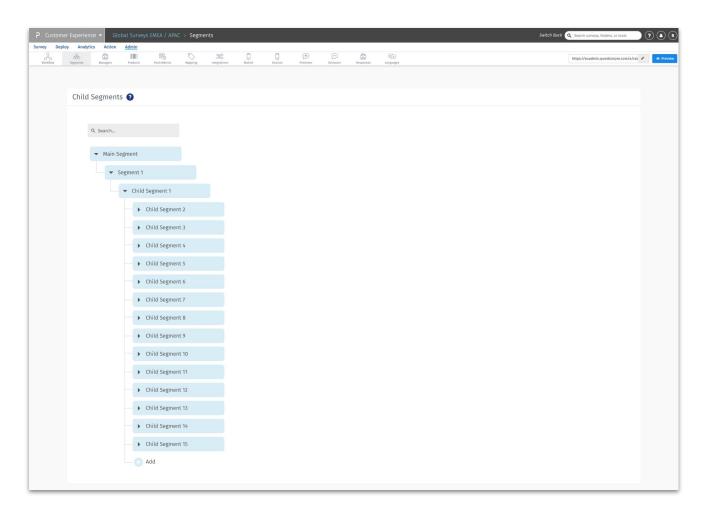
Tier 1



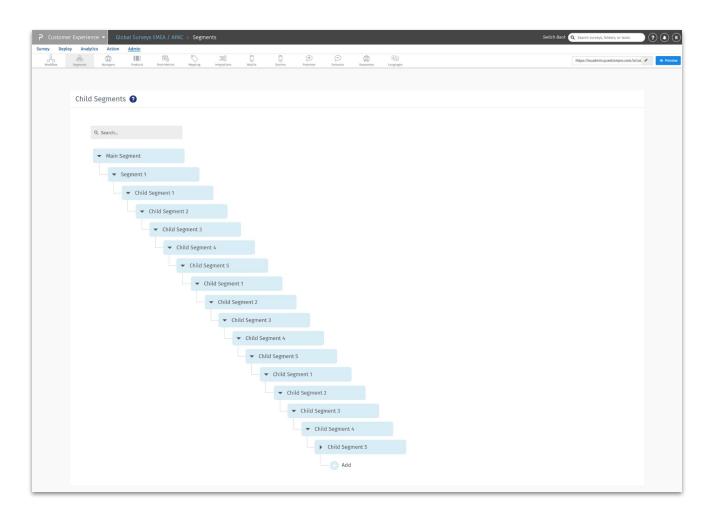
Tier 2



Tier 3

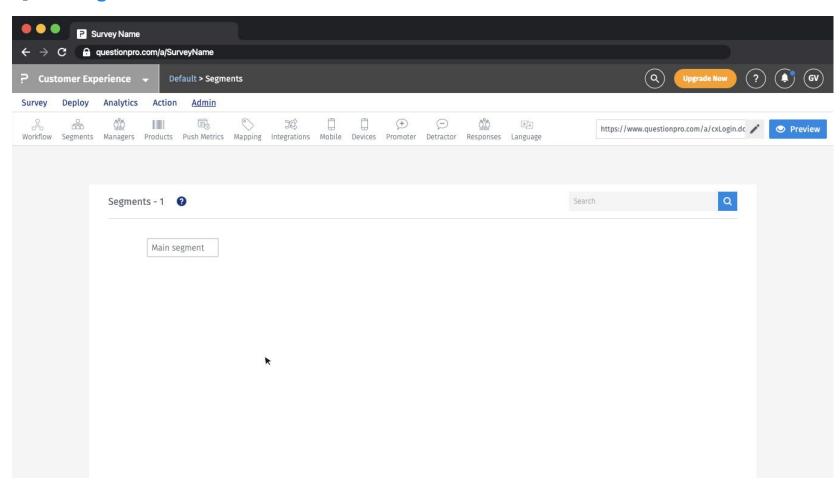


Last Tier

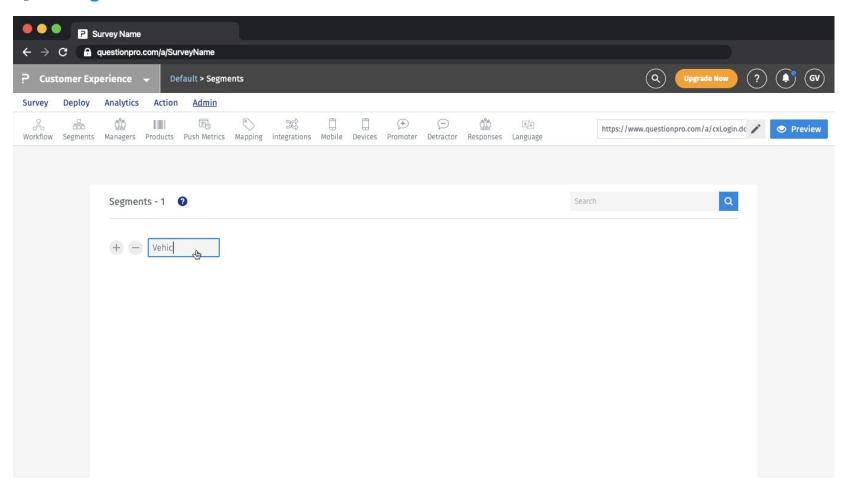


Screens - Proposal

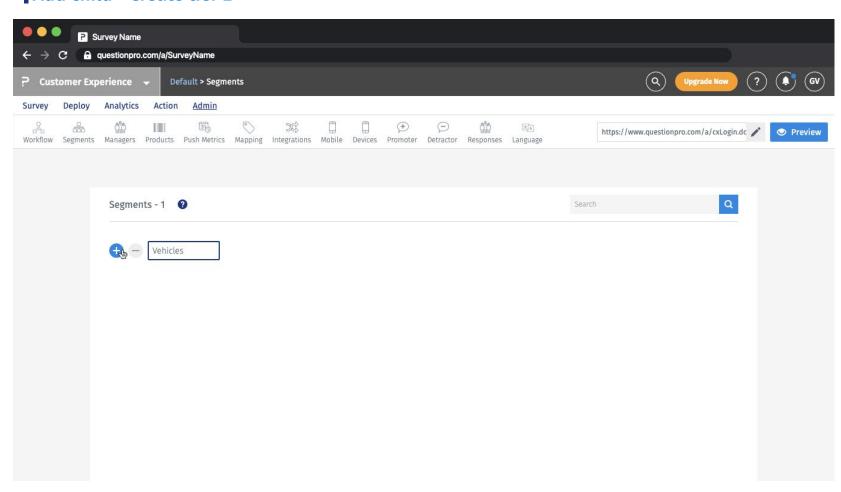
Main segment - Tier 1



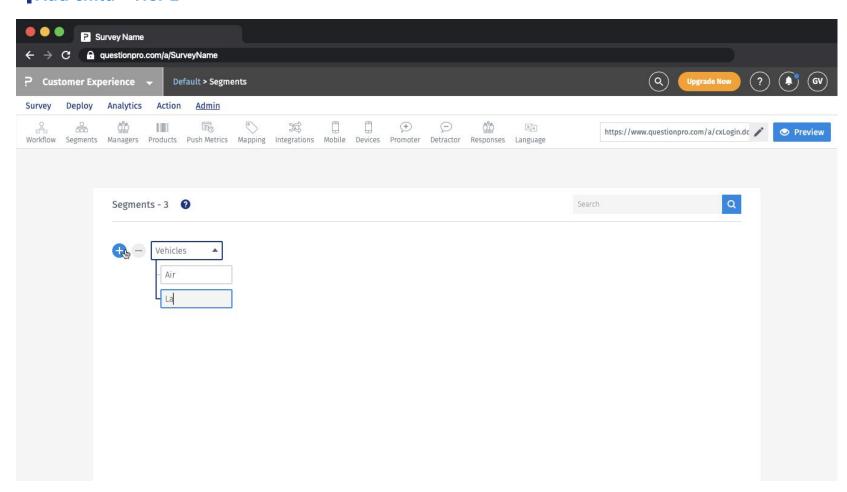
Edit segment - Tier 1



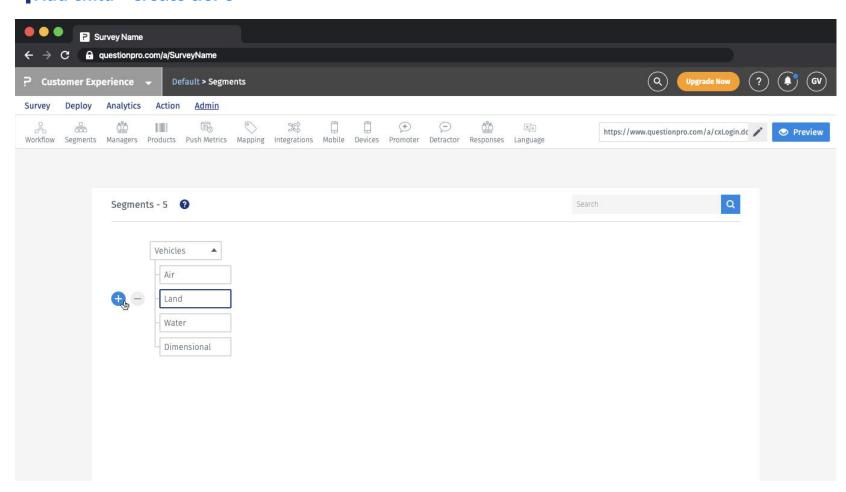
Add child - Create tier 2



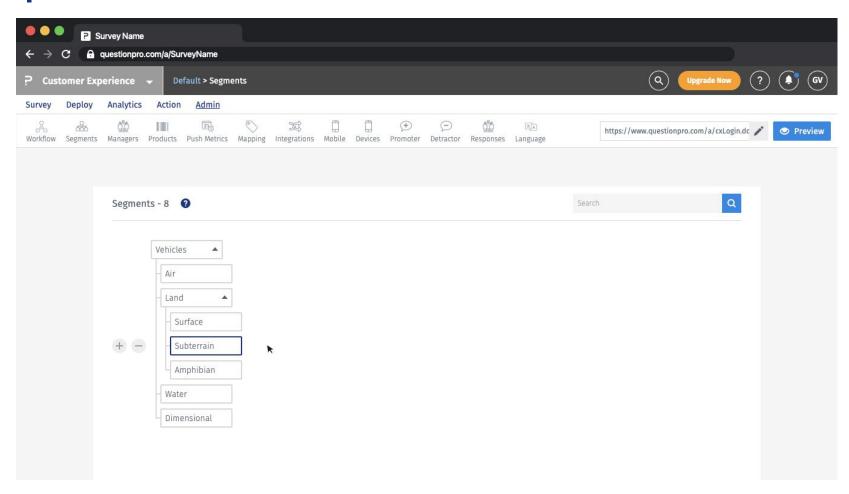
Add child - Tier 2



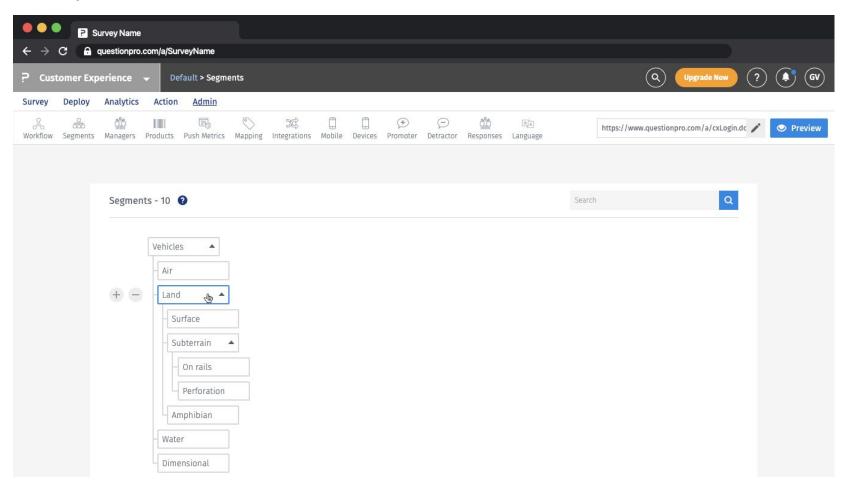
Add child - Create tier 3



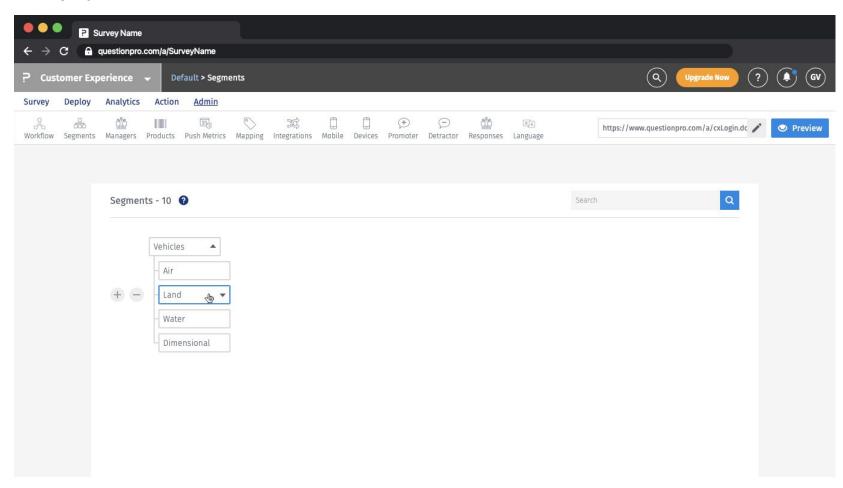
Add child - Create tier 4



Collapse Tiers 3 & 4



Display Tiers 1 and 2



Thank you!